

User	Metric	Task	Questions
	Task success rate (Yes/No) Number of wrong clicks (P-Z)	(What) do you think this website is for? Complete a quiz that will evaluate how susceptible your personal info is to being compromised/stolen	Did you feel there was any feature missing? Elaborate. Would you use this website? Why? Ask about specific elements on each page for any insight
Tauhid	Yes, Yes, Yes, Yes -1 wrong click when trying to post a question on the forum	- Helps with online security (looked at tagline) - Likes the donut charts, has a minimalist feel and helps to know how I'm doing compared to others - Quiz was informative and engaging, got resources that I could easily follow up on	- Didn't feel any feature was missing when doing the tasks - I wouldn't like to see forums separately on the nav bar because it's not apparent it would be under "Tools" - Yes, for the quiz - The extension seems a bit intrusive if it pops up when I'm browsing - See Tasks
Noel	yes/yes, yes, yes none!	I would say online security, based upon the hero image and logo. "tells you right after the question instead of at the end" "doesn't know what personal identifying information is" "oh I got it right!" "stowed exclamation. Found different colors on answers page to be confusing because wasn't sure if they were links - "oh it's a personality type quiz"	I don't really know about security websites and I don't feel like anything is missing and I feel like there's a lot of options on what you can do. I might want to see the progress and articles higher up then realized it was in navigation bar I don't really use online security sites, sometimes I'll read google, but if I was having a problem I would definitely come to this site I'm not sure how I feel about it because I thought it was going to be a different type of quiz, but I do like the percent of people who answered the same as me because it makes me feel less dumb and I feel like it's more informational than a quiz. - Has progress bar I think the character results at the end are cute. I don't know it was a personality quiz.
Ruth	Yes, Yes, Yes, Yes 1. Clicked 'X' when getting out of the 'Browser Extension DL Confirmation' pop-up	It's for online security because of the tagline underneath the logo. The information on the quiz is very informative. I also like the details of the graphics, gives me a bit more detail. It seems like the quiz isn't daunting. The design style seems to be a little bit different from the home page. I'm not sure what it is, but it seems more casual. Maybe it's the gambler frustration! The word "gambler" has a negative connotation to me. I don't want to download the extension. "downloaded whoa trouble. Clicked 'X' on the download confirmation to get out of the pop-up. Would the information in the extension pop-up change? Feel like I would just download it and delete it. If it doesn't show me 'live' responses that will help me be safe online.	No, I don't think so. Maybe??? Because I know that I have faith in my online security so it would bring me knowledge. See Tasks
Bobbie	yes, yes, yes, no 3 wrong clicks when going through browser task	I think it's about offering security programs and how to protect your information Easily accessed the quiz from the homepage CTA. I like the information, though it was very valuable and would've liked to have been able to access it again Scrolled down after the quiz to find 'download browser extension' CTA. I don't like it because I don't want it telling me what to do all the time, in god for the tips on the car page though, would click out of that website based on that info. I don't want the browser to know my every move, I still question the security.	I wouldn't use this website because I'm still skeptical see tasks
Bennet	Yes, Yes, Yes, Yes 1 when trying to get out think you for downloading extension	For web security Helps to set up a password protection or VPN, maybe has an antivirus since it's associated with identity force "Was alarmed when he saw "increased risk" "The blue on the pie charts doesn't pop out or register as a positive thing" "Not sure if OS info is useful" "Too many questions to stay engaged so I'm rushing through the quiz." "Would never do the quiz if this wasn't the task"	I thought footer would have some of the resources/nav options that were on the header "No, because the content isn't something I seek out." "The extension doesn't feel useful" "Chrome already does a lot of proactive warning" "The articles weren't interesting or would rather use familiar websites" "Would use it offered a good antivirus" "Quiz answers weren't useful, I didn't feel like it told me about my habits or personality but just gave some tips."
Usability Test Plan: Method: Unmoderated, quantitative/qualitative, observation) interview, remote Metric: Task success rate, Number of wrong clicks Goal: The goal is for 5 users to find resources that will help them evaluate their current online security needs and inform them of ways to protect their personal info online with two or less misclicks. Key Findings: - Users agreed that it's easy to see that the site is about online security. CTA was easy to find, most users liked the info in the quiz and found the information to be useful. - When on the browser some users questioned if the browser could see their password, which made them question the security of it. - Nobody knew to click on "tools" in navigation to find articles page. - Users main motivation for using the site would be if they have experienced a problem with their online security, otherwise they wouldn't come. Recommendations: - Change "tools" in nav bar to "forums" so it is apparent that forums are available on the website - Add Quiz, Extension, Forums, Articles on Footer for quick access - Add CTA button to "Create discussion" on top of Forums thread page - Add black pins on Forums thread page to signify the white pins can be clicked to pin the thread - Add heading on video on Articles page			