

Hierarchy	Page	Description	Tone	Site Map		
0.0	Homepage	<ul style="list-style-type: none"> - Call to action to take quiz and evaluate adequacy of current online security measures - Call to action to download extension for customized tips while browsing - Call to action to read featured articles on latest fraudulent activity behaviours online - Call to action to join forum to be able to post questions for recommendations on problems 	<ul style="list-style-type: none"> - Informative, direct, professional - Not condenscending or surprised 	https://docs.goog		
0.1	Extension (Proactive measure)	<ul style="list-style-type: none"> - Provides customised tips for preventing identity theft while browsing online - Pop up on browser - Feedback option (through thumbs up/ down) on how useful the tip was 				
0.2	Quiz (Proactive measure)	<ul style="list-style-type: none"> - Provides analysis of current security measures and follow up tips to be proactive in preventing identity theft - 10 questions - Progress check 				
2.0	Forum (Proactive + Reactive measure)	<ul style="list-style-type: none"> - 4 primary online security related topics - Numerous threads based in every topic - Search, filter & sort option - Option to create a discussion/ post on a topic - Option to pin (favourite) specific thread - Option to comment on a thread - Option to like/ dislike comment on a thread - Option to pin (favourite) comment on a thread - Breadcrumbs 				
3.0	Articles & Info (Proactive measures)					
3.1	Articles	<ul style="list-style-type: none"> - Featured articles providing info on latest fraudulent activity behaviours online, tips for proactive online protection, resources for recovery, etc - Filter by topic - Breadcrumbs 				
3.2	Videos	<ul style="list-style-type: none"> - Supplemental videos providing info about latest fraudulent activity behaviours online, DIY recovery measures, tips for proactive online protection, etc - Filter by topic or duration - Breadcrumbs 				
3.3	Infographics	<ul style="list-style-type: none"> - Supplemental infographics about most common and current trends in fraudulent activity online - Filter by topic - Breadcrumbs 				